Application Serial No.: 09/363,001 Attorney Docket No.: 019287-0320075 Response to May 2011 Office Action

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Steven J. MOORE et al.

CONFIRMATION No.: 7561

SERIAL No.: 09/363,001

EXAMINER: Moustafa M Meky

FILING DATE: July 28, 1999

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FOR: NETWORK PERFORMANCE MONITORING

RESPONSE TO NON-FINAL OFFICE ACTION MAILED MAY 12, 2011

Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed May 12, 2011 (the "May 2011 Office Action"), please find the following:

A Listing of Claims beginning on page 2 of this paper.

Remarks/Arguments beginning on page 15 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to Deposit Account No. 033975 (Ref. No. 019287-0320075).